



ŁUKASZ PAZDRO

Power User & Help Desk Support

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 Wrocław

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Profile Summary

Technically adept and security focused IT support specialist with a strong foundation in system administration, scripting, and troubleshooting across Windows and Linux environments. Experienced in automating workflows using PowerShell and Bash, self-hosting services on Google Cloud, and deploying isolated test environments with virtualisation technologies. Proven ability to resolve complex technical issues while communicating effectively with users of all levels. Consistently driven by curiosity and growth, with a top 5% ranking on Hack The Box Academy and a strong interest in cybersecurity best practices.

Core Skills

- **Windows/Linux Admin:** configuration, installation, troubleshoot, monitoring, terminal automation.
- **Python Programmer**
- **Google Cloud** (web servers setup)
- **Virtualisation** (VirtualBox, Vmware, Hyper-V)
- **Digital Forensics** (EnCase & Autopsy)
- **Repository Management** with Git

Skills

- **English at C1**
- **Fluent Polish**
- **Cat. B Driving License**
- Familiar with Agile Development
- Network Enumeration
- AD management
- Problem Solver
- Analytical thinker
- Can-do attitude
- Always up-to-date
- Positive & optimistic
- Excellent communication

Education

University of West England

Sep, 2023 - June 2024

BSc | Cybersecurity & Digital Forensics

- Conducted digital forensics on a suspected hard drive and composed a report that included witness statements as part of our module program.
- Developed C++ code to implement various algorithms such as A* and I wrote documentation.

Swansea University

Sep, 2021 - June 2022

BSc | Computer Science

- Successfully wrote a Python algorithm for a robot and optimised path finding algorithm by 30%
- Designed and a self-hosted website on an Apache server fully secured with appropriate firewall settings.
- Generated and created beautiful data graphs in Python Jupiter.

Coleg Gwent | BGLZ

Sep, 2017 - Jun, 2021

BTEC National Extended Diploma in Computing

- Achieved overall grade of 75%
- Performed Research on current cybersecurity threats and created data charts
- Created personal android to-do app with authentication.
- I built a PC and created own LAN network between other student's PCs.

Work Experience

Dec, 2018 - Jan, 2019

Security Department

Admiral Insurance | Cardiff

(internship)

- Successfully established a Github repository with a policy allowing access only to verified users.
- Created docker image with simple juice shop.
- Installed Linux on a Raspberry Pi and gained a fundamental understanding of the Linux operating system.
- Fully secured a Raspberry Pi with a firewall and enabled remote access through SSH.

Personal Projects

My personal self hosted website on a cloud

- Set up a free web server in accordance with Google Cloud specifications, utilizing the Hestia control panel.
- Installed and configured WordPress, while also activating add-ons to filter out bot and AI traffic.
- Created firewall rules to block incoming traffic from undesirable locations.

Commonwealth Bank Challenge

- I conducted research and developed documentation on current cybersecurity threats, successfully completing one of the assigned tasks.
- Using a data set, I created charts illustrating fraudulent activities and analyzed them with **Splunk**.

2016 AD Server

- I built the server with all the necessary hardware, ensuring that each component was compatible with the others.
- I created a straightforward **Active Directory (AD)** server and added several users with varying privileges.
- I enabled remote connections and made any changes or updates from a remote location.

Certifications

- **ISC2 Cybersecurity completed course**
- **HackTheBox Academy**

Oct 2023

Currently in top 5%